

2.1 Actively participate in local, state, and federal policing partnerships to enhance effective police service delivery

2.1.1 Explore opportunities to expand regional services, resources, and assets.

2.2 Foster community partnerships and relationships

2.2.1 Increase community contacts to understand community concerns.

2.2.2 Enhance the use of the Department website and social media.

2.2.3 Maximize existing tools to disseminate information.

2.2.4 Evaluate existing service delivery methods and explore partnership alternatives.

2.2.5 Explore opportunities to expand volunteer programs and services.

2.2.6 Enhance response strategies and problem solving capabilities for more vulnerable populations such as youth and seniors.

2.3 Continue to promote positive internal relationships, accountability, and open communication

2.3.1 Increase daily interactions between Criminal Investigations Bureau and Patrol through programs, forums, and briefings.

2.3.2 Review long-term strategy in the investigative process for patrol officers and detective personnel.

2.3.3 Explore and implement additional methods to enhance effective communication.

GOAL 3: Develop Infrastructure

In order to support the needs of the Police Department and the community, focus will be given to evolving staffing, technology, and physical infrastructure needs.

3.1 Identify and address personnel allocation needs, individual development, and succession planning

3.1.1 Explore new staffing analysis models to determine staffing needs and allocation.

3.1.2 Examine future needs for staffing based on crime data, temporary trends, and special enforcement.

3.1.3 Review organizational and team structure for re-engineering police services and priorities.

3.1.4 Continue to develop and provide leadership training and mentoring in efforts to prepare Departmental personnel to meet future organizational needs and challenges.

3.1.5 Identify and provide assignment-specific training and education.

3.1.6 Assist employees in identifying career goals and associated training and education.

3.2 Identify and invest in necessary technologies to enhance reaching public safety goals and mission

3.2.1 Direct the development of future crime analysis towards timely and accessible information.

3.2.2 Expand the use of web-based information and emergency notification platforms, including marketing the Department's directed enforcement opportunities.

3.2.3 Continue to seek and utilize technology for improved employee efficiency, effectiveness, and interoperability within the Department for service delivery.

3.2.4 Continue to enhance technology partnerships with the law enforcement community and other stakeholders.

3.3 Develop a capital improvement program for existing and future needs

3.3.1 Develop a master plan for remaining construction and/or re-tasking of Police Department facilities, including Crime Lab and Training Facility.

3.3.2 Conduct an annual assessment of existing buildings and assets to identify repair and maintenance issues.

3.3.3 Maintain awareness of future community infrastructure projects such as mass transit and light rail, and develop plans for the impact to police services.



Chandler Police Department
Planning & Research Section
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Courage Pride Dedication

Chandler Police Department
Strategic Plan
2011-16

A WORD FROM POLICE CHIEF SHERRY KIYLER

This is the Chandler Police Department 2011-16 Strategic Plan. With the construction and opening of two police substations over the past few years and with a new Records Management System and Radio System nearing completion, you will note a shift of emphasis from the development of our physical infrastructure to that of our internal infrastructure. This shift will again position the Department to prepare today to be ready for tomorrow. The objectives and strategies established in this plan are designed to support the three principal goals of:

- **Crime Suppression:** The safety of our citizens is our number one priority. We will implement a number of methods to achieve our ultimate goal of reducing crime and making Chandler an even safer place to live, work and play.
- **Strengthen Relationships and Partnerships:** We will strive to strengthen the excellent bonds we have established with our City internal customers as well as those external relationships and partnerships we have with our community and other Valley law enforcement agencies.
- **Develop Department Infrastructure:** We will focus on developing internal infrastructure of evolving staffing and technology needs as well as developing a program for existing and future physical needs.

Adjustments to this five-year plan will be made as required. Suggestions for its improvement should be forwarded to this Department in care of the Planning and Research Section.

Sherry Kiyler
Police Chief

VISION STATEMENT

The members of the Chandler Police Department are dedicated to the advancement of community policing and the development of a partnership with our community to serve its needs in a professional, efficient, and effective manner. We will strive to develop a comprehensive strategy to resolve public safety issues and enhance the quality of life within our city.

MISSION STATEMENT

The Chandler Police Department exists to serve all people within our jurisdiction with respect, fairness, and compassion.

Department employees are committed to the prevention of crime and the protection of life and property; the preservation of peace, order and safety; the enforcement of laws and ordinances; and the safeguarding of Constitutional guarantees.

With customer service as our foundation, we are driven by goals to investigate problems as well as incidents, seeking solutions and fostering a sense of security in neighborhoods and individuals. It is our goal to develop a partnership with all members of our community.

We build and maintain public trust by holding ourselves to the highest standards of performance and ethics. To fulfill its mission, the Chandler Police Department is dedicated to providing a quality work environment and the development of its members through effective training and leadership.

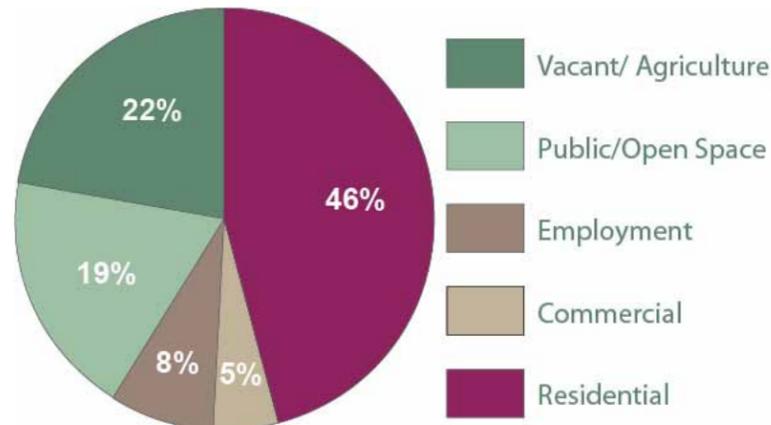
ASSUMPTIONS

(As of July 2011)

ASSUMPTION #1: Population and Calls For Service will increase.

YEAR	POPULATION	CALLS FOR SVC
2010/2011	237,800	141,279
2011/2012	238,840	160,066
2012/2013	240,110	163,095
2013/2014	241,460	166,123
2014/2015	243,710	169,152
2019/2020	261,760	184,296
2024/2025	281,030	199,439
2029/2030	294,480	214,583
2034/2035	298,380	229,727

ASSUMPTION #2: The City will continue to grow and change. Data received from the Chandler Planning and Development Department indicates that in 2008, the City's incorporated area totaled 64.37 square miles. Chandler's borders encompass 71.5 square miles. As borrowed from Chandler's Long Range Planning 2008 publication titled, "Build Out & Beyond," land usage is summarized as follows:



STRATEGIC PLAN

GOAL 1: Enhance Crime/Disorder Prevention and Improved Community Safety Through Proactive Problem Solving Strategies and Partnerships

In order to address crime and public safety, the Chandler Police Department knows that all members of the Department must work with one another and with the members of the community to have a positive impact. The Department is committed to improving Chandler's safety and quality of life through continued professional policing.

1.1 Engage and educate officers and residents in emergency preparedness and community safety strategies

1.1.1 Develop and educate officers in sustainable strategies as the City moves from a pro-growth mind set to developing strategies and approaches to policing a transitional city.

1.1.2 Enhance training programs to educate officers in pre-emptive programs addressing community awareness, terrorism, and response to large-scale events.

1.1.3 Enhance officer education in use of law enforcement technologies to prevent and resolve crime and disorder.

1.1.4 Enhance public education in community safety strategies.

1.2 Employ proactive strategies to prevent and address criminal activity in the community

1.2.1 Engage in selective enforcement using zero tolerance and saturation patrols for identified problem areas according to indicators.

1.2.2 Actively market when the police will be in particular neighborhoods with a visible presence and campaign using command vans, vehicles, and staffing to bring police to the doorstep of the neighborhoods.

1.2.3 Provide informational presentations and notifications to identified citizens and groups being targeted for specific crimes.

1.2.4 Continue the development and enhancement of Repeat Offender Program with a focus on targeted enforcement.

1.2.5 Develop strategies and programs to cooperatively work with businesses, social service agencies, and the business community.

1.2.6 Further develop Downtown partnerships and strategies to address needs of the changing environment.

1.3 Enhance strategies that detect, prevent, and reduce crime with a focus on crime trends and the development of directed enforcement

1.3.1 Create fluid response with actual crime patterns and series as revealed in data analysis and not simply based upon call type and volume.

1.3.2 Continue to develop and employ intelligence-led policing strategies.

GOAL 2: Strengthen Relationships and Partnerships

The Chandler Police Department recognizes the importance of positive, professional, and enduring relationships. Strengthened partnerships lead to an atmosphere of mutual trust, respect, and cooperation. Only with the ability to work in partnership with all stakeholders will the Chandler Police Department fulfill its mission.